



Terms & Conditions of Sussex MarQuees

Definitions

- "The company" is Sussex MarQuees and/or their subcontractors or agents.
- "The hirer" is the person hiring equipment from the company.
- "The equipment" is all items provided to or hired by the hirer.
- "The period of hire" means the time commencing with the arrival of the equipment on site, and terminating when the company removes the equipment.
- "The hire agreement" is the contract entered into by the hirer and the company.

General

These terms and conditions apply to all contracts entered into by the company unless otherwise stated in the company's written quotation. Any offer of equipment is subject to stock being available on receipt of an order and deposits paid.

Terms

The hirer will pay a non-returnable 30% deposit of a designated sum inclusive of Vat (as detailed in the quotation at the time of the order) and the balance of the total hire charge 30 days prior to the event date. Should full settlement to be made 30 days prior to the event date.

Cancellation

In the event of cancellation the following charges will be invoiced and due for payment on the date of commencement of the originally contracted period of hire:

- Cancellation between 12 months and 15 days before the commencement of the period of hire - 90% of total hire charge.
- Cancellation less than 14 days before the commencement of the period of hire - 100% of the total hire charge.

Site conditions

The company's quotation for hire charges is dependent on a level firm site being provided with easy access for commercial vehicles. The company cannot be held responsible for damage caused to concealed or buried pipes, cables and other services and features unless their positions have been clearly marked on the site by the hirer.

Client Name _____ accepts Sussex MarQuees Terms and conditions for their event on _____ at _____

Signed _____ Date _____



The quotation for lighting is made on the assumption that a suitable and sufficient power point is available within 25 meters of the marquee. The company reserves the right to erect, dismantle and remove the equipment from the site at its convenience. The hire charges do not include any repairs or making good that may be required to the site.

Health and safety

The hirer shall ensure that all doors and other openings into the marquee(s) are closed and secured at all times during which the marquee(s) are not in use. The company reserves the right, in its absolute discretion, to require the evacuation of a marquee(s) and/or the cancellation of an event to be held in the marquee(s). Where this occurs due to health and safety considerations the company accepts no liability for any loss whatsoever. Any alteration or addition to the Equipment by the hirer or his licensee must have the prior written permission of the company.

Quotations

All quotations are based on the quantity of equipment hired, where there is a reduction in the quantity items all individual item prices are subject to possible increase.

Hirer's responsibilities

The hirer shall provide the company with a plan showing where he/she requires the equipment to be erected, or alternatively have a representative on the site for that purpose. Otherwise the company will erect the equipment where it thinks fit and a further charge shall be incurred if the hirer wishes the equipment to be repositioned.

The hirer is responsible for obtaining any site permits that may be necessary. The hirer is responsible and will indemnify the company against any loss or damage whatsoever the cause unless the hirer has paid the damage waiver fee referred to on the quotation/confirmation of order. The hirer will remain responsible and indemnify the company against any damage or loss caused by their negligence. In the event of a claim for loss or damage being accepted by the company's insurers, the hirer will be liable for the first £500.00 of any such loss or damage.

Third party liability

The company will not be responsible for, and the hirer will indemnify the company against, all claims for injury to persons, or loss of, or damage to, property, however caused, unless it be proved that such injury or damage resulted from faulty materials, workmanship, or negligence on the part of the company.

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Force Majeure

Whilst every effort will be made by the company to complete any orders, the company cannot be held liable for variation or non-completion of orders due to Act of God, Fire, Flood, Storm, Volcanic ash, Gale, Tempest, War, Pandemic, Terrorism, Strikes, Riots, Lockouts or any other civil disturbances.

The Client

It is the clients responsibility to undertake a ground survey and ensure the Marquee site is free from drainage, Tree roots and electrical pipes, and that they the client have permission for Sussex Marquees to erect on the grounds of + + + + + + + + + + . The client will be responsible for the security of the marquees over the hire period (once erected on Wednesday and until the site is cleared. Any damage due to vandalism is not covered by the damage waiver fee and shall the responsibility of the Client to pay for a full replacement the next day.

Generator fuel will be charged upfront of the event once the usage has been calculated; we will issue a refund if applicable. In the unlikely event that the generator fails the client must call the phone number given to them. (The client must agree that it may take time to send out an engineer or replacement unit, and we would strongly advise having a back up power source.) Also see Electrical Note below.

Loss or damage to linen and/or seat pads shall not be covered by insurance and will be charged in full.

Payment for extras **must** be settled in full before the event date.

Once the build, health and safety and technical checks have been completed and signed off, callout due to any technical malfunction caused by the client or third party (inc. Caterer or Guest), will be charged at £200.00 plus Vat. Where a problem with the equipment is caused by the third party's interference Sussex Marquees shall not be responsible. Any repairs or other equipment required as a result will be charged in addition to the callout fee.

Damage Waiver

Optional damage waiver fee is charged at 3% of the total hire fee. This provides you indemnity against the cost of any repairs should our equipment be accidently damaged during the hire period. Indemnity does not extend to damage caused by deliberate abuse or neglect. Theft and loss are also excluded from the damage waiver, as is any damage to linen and seat pads.

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Insurance excess that apply when using our damage waiver fee.
Standard excess £500

Chair, Table Hire and electrical.

The client must ensure all chairs and tables are stored inside and are kept dry at all times. Chair Pads must be returned clean and free from any stains or a replacement charge will apply.

Pads £10.50 plus Vat per pad Chairs £40 plus Vat each.

Trestles £45 plus Vat each. This is not covered by our insurance.

The loss of any cables or electrical components will be charged in full and again is not covered by any insurance.

The client will agree to pay a refundable fee of £100 to cover the above.

In the event of a generator or toilet failure the client agrees that the only compensation that will be offered will be that of the specific items hire rate, and if the fault is rectified then no refund will be offered.

The client also excepts that gutters used to join marquees together are in fact not full proof to torrential rain and they except no refund will be given in the event of a failure.

Other Notes.

The use of coloured shapes and create paper may not be used in our marquees (due to the dye content in the product.)

Any sweet or chocolate fountain area must have a protective floor cover as to protect our matting.

At no point is the client allowed to drill or pin into any of the marquee linings, poles, roof, or walls. Any damage to any item will be charged at full replacement not at repair cost.

The use of cable ties is allowed clients must ask if they are unsure.

Clients will agree not to light bonfires within 500 yards of the marquee and any damage from hot ash or sparks will be the responsibility of the hirer. This includes fireworks.

Furniture unless agreed by us will be placed in the marquee for the client to set up as they require, We will if requested set up to a plan if provided. (Changes after this will incur an extra charge.)

Break down of marquee, The client will agree to clear all of their items from the marquee before the agreed arrival of Sussex Marquees to remove their marquees. (This includes any cutlery or china hire and all decorations.) Failure to remove or clear a marquee will result in a £300 plus Vat charge.

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Additional charges.

Sussex marquees may charge an additional management fee up to the value of £500 plus vat if one of its own staff is spending what Sussex marquees considers in its sole discretion to be excessive amount of time concerning your event. Sussex marquees will advise you if such circumstances exist and you are entitled to take on the work yourself rather than incur the additional fee.

Contract note.

Once we have received a deposit, with or without signed copy of the terms and conditions it is deemed the client has entered into a contract for the items quoted at the time and agrees to accept our terms of business in full.

And the client agrees that the items of hire on the order are considered booked and reduction in items will mean other item hire charges will increase.

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